

Call Forwarding



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Options:

- Profile
- Incoming Calls**
- Outgoing Calls
- Call Control
- Calling Plans
- Client Applications
- Messaging
- Service Scripts
- Meet-Me Conferencing
- Utilities

Incoming Calls

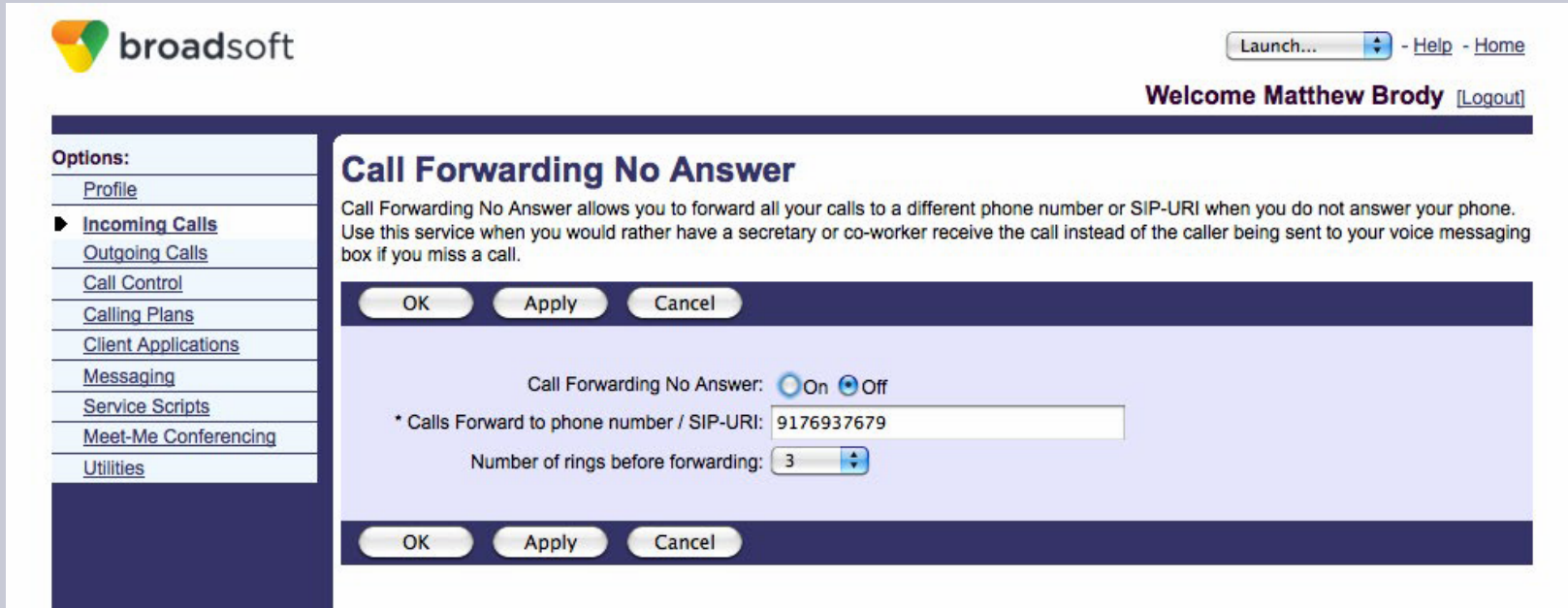
Basic

- Anonymous Rejection - Off**
Prevent a caller from reaching you when the caller has explicitly restricted his/her number.
- Calling Line ID Blocking Override - Off**
Allows a user to override calling line identity presentation restrictions.
- Calling Name Delivery - On**
Provides Calling Name information for external and internal callers.
- Calling Name Retrieval - Off**
Provide a caller's name by retrieving the calling name from the network.
- Call Forwarding Always - Off**
Automatically forward all your incoming calls to a different phone number.
- Call Forwarding Busy - Off**
Automatically forward your calls to a different phone number when your phone is busy.
- Call Forwarding No Answer - Off**
Automatically forward your calls to a different phone number when you do not answer your phone after a certain number of rings.
- Call Forwarding Not Reachable - Off**
Automatically forward your calls to a different phone number when your phone is unreachable.

Advanced

- Automatic Hold/Retrieve - Off**
Automatically place incoming calls on hold, or automatically retrieve an held call.
- Alternate Numbers**
Allow up to ten additional phone numbers and extensions, with each number having a distinctive ringing pattern.
- Call Forwarding Selective - Off**
Automatically forward your incoming calls to a different phone number when pre-defined criteria, such as the phone number, time of day or day of week, are met.
- CommPilot Express - Off**
Manage incoming calls based on four pre-configured profiles.
- Custom Ringback User - Off**
Customize the media ringback to be played to your callers. Different ringbacks may be played, based on pre-defined criteria, such as phone number, time of day or day of week.
- Priority Alert - Off**
Ring your phone with a distinctive ring when pre-defined criteria, such as phone number, time of day or day of week, are met.
- Selective Acceptance - Off**
Accept calls when pre-defined criteria, such as phone number, time of day or day of week, are met.
- Selective Rejection - Off**

Users can enable different types of call Forwarding directly from the Web Portal



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Call Forwarding No Answer

Call Forwarding No Answer allows you to forward all your calls to a different phone number or SIP-URI when you do not answer your phone. Use this service when you would rather have a secretary or co-worker receive the call instead of the caller being sent to your voice messaging box if you miss a call.

OK Apply Cancel

Call Forwarding No Answer: On Off

* Calls Forward to phone number / SIP-URI:

Number of rings before forwarding:

OK Apply Cancel

Forward to any 10-digit number and easily turn on/off the forwarding option.